





# CHC42021 | 112371H CERTIFICATE IV IN COMMUNITY SERVICES CHC52021 | 112372G

# **DIPLOMA OF COMMUNITY SERVICES**

Kickstart your career with our Certificate IV in Community Services, gaining practical skills and knowledge for diverse community, residential, and healthcare settings. Advance further with our Diploma of Community Services, opening roles in case management and service delivery to individuals and communities. This program also offers a pathway to tertiary education.



Do you have a passion for providing care and support to those in need? Embark on a dynamic career in community services with our dual qualification.

Our Certificate IV in Community Services will provide you with the practical knowledge and skills necessary to work in diverse settings, including community, residential, and healthcare environments. You will learn to work effectively with a diverse range of people in the community and provide vital support to those in need, making a meaningful impact in their lives.

Our Diploma of Community Services is tailored to deepen your understanding and hone critical skills through immersive work placements and experiential learning opportunities. You'll refine your leadership acumen, hone your problem-solving prowess, and cultivate adeptness in case management and interpersonal dynamics.

Take advantage of this opportunity to launch your journey towards a meaningful and fulfilling career in the community sector.

35,000

#### Job Outcomes

- Community Support Worker
- Welfare Support Worker
- Domestic Violence Worker
- Outreach Officer
- Community Education Workers
- Case manager
- Case Coordinator
- Family support worker
- Welfare worker
- Support Facilitator
- Community services worker

## **Industry Snapshot 2024**





WEEKLY EARNINGS

## 23.2%



# WHY STUDY WITH DP TRAINING

When you choose DP Training you choose career growth, stability, and success!

83.9% Students

Recommended DP Training

# 92.2%

Overall Student Satisfaction Rate

# 92.1%

Graduate Employability Rate

## Entry Requirements

- Applicants must have completed year 12 schooling (or equivalent) and should be a minimum of 17 years of age at the time of application and must be 18 years of age at the commencement of the course.
- Students must meet the English Language Proficiency requirements: Academic IELTS 6 or equivalent.

# **Application Requirements**

Prospective students must complete in FULL an <u>International Student Application</u> and <u>Statement of Purpose</u>, attaching ALL requisite supporting documentation.

#### **Course Fees**

Enrol in our dual qualification program and **save \$2,800!**\*

<u>Onshore students</u> **\$17,900**\*\* instead of <del>\$20,700</del>

<u>Offshore students</u> **\$21,400**\*\* instead of <del>\$24,200</del>

#### Make your investment in your future even more affordable. Don't miss out on this opportunity to pursue two qualifications and save big!

## **Nominal Duration**

This course runs over 130 weeks including breaks. Broken down into 20 hours per week.

#### Attendance

2 - 3 days per week at our International Campus located in -Bowen Hills , Brisbane, QLD Southport, Gold Coast, QLD

## **Delivery Method**

Face to Face learning + Vocational placement

## **Course Materials**

All course materials are included

#### **Assessment Methods**

Short Answer Questions, Case Studies, Role Plays, Projects, Simulated practicals, Skills Observations, Vocational Placement

## Course Structure - Certificate IV in Community Services

This course consists of 15 units of competency – 7 core units and 8 electives.

Unit code	Unit Name
CHCADV001	Facilitate the interests and rights of clients
CHCCOM002	Use communication to build relationships
CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCDIV001	Work with diverse people
CHCLEG001	Work legally and ethically
CHCPRP001	Develop and maintain networks and collaborative partnerships
HLTWHS002	Follow safe work practices for direct client care
CHCCCS006	Facilitate individual service planning and delivery
CHCCCS004	Assess co-existing needs
CHCCCS010	Maintain a high standard of service
CHCCOM001	Provide first point of contact
CHCMHS001	Work with people with mental health issues
CHCCCS020	Respond effectively to behaviours of concern
HLTWHS006	Manage personal stressors in the work environment
CHCCCS009	Facilitate responsible behavior

#### Course Structure - Diploma of Community Services

This course consists of 20 units of competency - 12 core units and 8 electives.

Unit code	Unit Name
CHCCCS004	Assess co-existing needs*
CHCCCS007	Develop and implement service programs
CHCCCS019	Recognise and respond to crisis situations
CHCCSM013	Facilitate and review case management
CHCDEV005	Analyse impacts of sociological factors on people in community work and services
CHCDFV001	Recognise and respond appropriately to domestic and family violence*
CHCDIV001	Work with diverse people*
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCLEG003	Manage legal and ethical compliance
CHCMGT005	Facilitate workplace debriefing and support processes
CHCPRP003	Reflect on and improve own professional practice
HLTWHS003	Maintain work health and safety
CHCMHS011	Assess and promote social, emotional and physical wellbeing
CHCAOD004	Assess needs of clients with alcohol and other drugs issues
CHCCOM005	Communicate and work in health or community services
BSBPEF401	Manage personal health and wellbeing
CHCPRP005	Engage with health professionals and the health system
CHCPRP001	Develop and maintain networks and collaborative partnerships*
CHCMHS001	Work with people with mental health issues*
CHCDIS012	Support community participation and social inclusion

Students must meet the theory and placement requirements of each unit of competency.

\* Overlapping units between the Certificate IV in Community Services & Diploma of Community Services. Credit transfer will apply.

## **Vocational Placement**

#### Certificate IV in Community Services:

A minimum of 120 hours of simulated practicals and/or placement is required.

#### Diploma of Community Services:

Minimum 200 hours of vocational placement required at a relevant workplace.

Placement may be voluntary work or paid employment in a relevant role.

Security Clearances: Some qualifications require a security clearance (e.g., police check, valid blue card and/or yellow card) in order for the student to be eligible to undertake practical and/or vocational placement. Additionally, individual host organisations may have different requirements regarding vaccinations. Please discuss these with our Administration Team during the enrolment process and/or refer to the DP Training website for more information. Please note there are mandatory vaccination requirements within each state and it is up to the student to ensure they are complying with their own state, territory legislation and workplace organisation policies and procedures.

#### **Industry Partners**

DP Training has established a robust relationship with reputable organisations in the industry, which include others beyond the ones specifically mentioned.





# >>>> Apply Today

# **ABOUT US**

DP is an experienced training provider, universally known for delivering current, practical, industry relevant training across a range of industries and disciplines, from entry-level certificates to Advanced Diploma qualifications.

There is something for everyone to choose from.

Whatever your interest, DP is here to provide supportive environment to create a pathways to greatness along with increased career pathways and choices. We are here to help and guide you in crossing a bridge to embark on this exciting journey to further your education in Australia, to grow your knowledge, create your own opportunities and forge ahead in finding your new career pathway.



Innovative teaching & Learning







Huge Network of Graduates



**Career Pathway** 



# We are excited to hear from you!

Commence your Dual qualification with us today to take the next step forward in your career.

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