



**DUAL  
QUALIFICATION**



**CHC32015 | 111325M**  
**CERTIFICATE III IN COMMUNITY SERVICES**  
**CHC42021 | 112371H**  
**CERTIFICATE IV IN COMMUNITY SERVICES**

Begin your journey in the social sector with this dual certification. It will enable you to collaborate with your community and provide assistance to others while accelerating your ability to create a favourable influence in your community. Upon completing the program, you will be equipped with the necessary skills and knowledge to work in a wide range of community service settings.



Are you ready to take the first step towards a rewarding career in the community services sector and be the first point of contact for someone seeking support to change the direction of their life?

Our Certificate III in Community Services will teach you how to support clients in community and social services sectors, navigate challenging interactions and respond to individual needs, manage wellness & safety in a work environment, and build relationships with community networks and services to provide support.

Our Certificate IV in Community Services will help you further your career in the community service sector while providing you with the practical knowledge and skills necessary to work in diverse settings, including community, residential, and healthcare environments. You will learn to work effectively with a diverse range of people in the community and provide vital support to those in need, making a meaningful impact in their lives.

## Job Outcomes

- Community Care Worker
- Welfare Support Worker
- Youth Worker
- Community Education Workers
- Court Support Worker
- Community Legal Officers
- Welfare Rights Worker
- Family Support Worker

## Industry Snapshot 2024



## WHY STUDY WITH DP TRAINING

When you choose DP Training you choose career growth, stability, and success!

**83.9%**

Students  
Recommended  
DP Training

**92.2%**

Overall Student  
Satisfaction  
Rate

**92.1%**

Graduate  
Employability  
Rate

### Entry Requirements

- Applicants must have completed year 12 schooling (or equivalent) and should be a minimum of 17 years of age at the time of application and must be 18 years of age at the commencement of the course.
- Students must meet the English Language Proficiency requirements: Academic IELTS 6 or equivalent.

### Application Requirements

Prospective students must complete in FULL an International Student Application and Statement of Purpose, attaching ALL requisite supporting documentation.

### Course Fees

Enrol in our dual qualification program and **save \$4,710!\***

Onshore students

**\$13,990\*\*** instead of **~~\$18,700~~**

Offshore students

**\$16,490\*\*** instead of **~~\$21,200~~**

**Make your investment in your future even more affordable. Don't miss out on this opportunity to pursue two qualifications and save big!**

### Nominal Duration

This course runs over 104 weeks including breaks. Broken down into 20 hours per week.

### Attendance

2 - 3 days per week at our International Campus located in - Bowen Hills , Brisbane, QLD Southport, Gold Coast, QLD

### Delivery Method

Face to Face learning

### Course Materials

All course materials are included

### Assessment Methods

Short Answer Questions, Case Studies, Role Plays, Simulated Practicals, Projects, Skills Observations

## Course Structure – Certificate III in Community Services

This course consists of 12 units of competency – 5 core units and 7 electives.

Unit code	Unit Name
CHCCCS016	Respond to client needs
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTWHS002	Follow safe work practices for direct client care
HLTWHS006	Manage personal stressors in the work environment
CHCCCS005	Conduct individual assessments
CHCADV001	Facilitate the interests and rights of clients
CHCCDE003	Work within a community development framework
CHCCOM001	Provide first point of contact
CHCCCS009	Facilitate responsible behavior
BSBWOR301	Organize personal work priorities and development
CHCMHS001	Work with people with mental health issues

## Course Structure – Certificate IV in Community Services

This course consists of 15 units of competency – 7 core units and 8 electives.

Unit code	Unit Name
CHCADV001	Facilitate the interests and rights of clients*
CHCCOM002	Use communication to build relationships
CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCDIV001	Work with diverse people*
CHCLEG001	Work legally and ethically
CHCPRP001	Develop and maintain networks and collaborative partnerships
HLTWHS002	Follow safe work practices for direct client care*
CHCCCS006	Facilitate individual service planning and delivery
CHCCCS004	Assess co-existing needs
CHCCCS010	Maintain a high standard of service
CHCCOM001	Provide first point of contact*
CHCMHS001	Work with people with mental health issues*
CHCCCS020	Respond effectively to behaviours of concern
HLTWHS006	Manage personal stressors in the work environment*
CHCCCS009	Facilitate responsible behavior*

Students must meet the theory and placement requirements of each unit of competency.

\*Overlapping units between the Certificate III in Community Services & Certificate IV in Community Services. Credit transfer will apply.

## Vocational Placement

### Certificate III in Community Services:

A minimum of 120 hours of simulated practicals and/or placement is required.

### Certificate IV in Community Services:

A minimum of 120 hours of simulated practicals and/or placement is required.

Placement may be voluntary work or paid employment in a relevant role.

*Security Clearances: Some qualifications require a security clearance (e.g., police check, valid blue card and/or yellow card) in order for the student to be eligible to undertake practical and/or vocational placement. Additionally, individual host organisations may have different requirements regarding vaccinations. Please discuss these with our Administration Team during the enrolment process and/or refer to the DP Training website for more information. Please note that there are mandatory vaccination requirements within each state and it is up to the student to ensure they are complying with their own state, territory legislation and workplace organisation policies and procedures.*

## Industry Partners

DP Training has established a robust relationship with reputable organisations in the industry, which include others beyond the ones specifically mentioned.





# Apply Today

## ABOUT US

DP is an experienced training provider, universally known for delivering current, practical, industry relevant training across a range of industries and disciplines, from entry-level certificates to Advanced Diploma qualifications.

There is something for everyone to choose from.

Whatever your interest, DP is here to provide a supportive environment to create pathways to greatness along with increased career pathways and choices. We are here to help and guide you in crossing a bridge to embark on this exciting journey to further your education in Australia, to grow your knowledge, create your own opportunities and forge ahead in finding your new career pathway.



Innovative teaching & Learning



Support to reach your goals



Huge Network of Graduates



Career Pathway



## We are excited to hear from you!

Commence your Dual Qualification with us today to take the next step forward in your career.

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Bowen Hills, Brisbane, QLD 4006

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